General Information

The DuPage County Continuum of Care Homelessness Prevention & Re-housing Services are designed to stabilize individuals and families in their existing homes, shorten the amount of time families and individuals stay in shelter, and assist individuals and families with securing affordable housing. Eligible households experiencing a short-term economic crisis may receive assistance to avoid eviction and homelessness. Services can also assist homeless individuals or families in securing housing by providing short-term financial assistance and/or other supports.

A network of collaborating community agencies receive and distribute an array of funding. The eligibility guidelines described within apply to government grants. Community Partners assist to expand options for assistance. As funds are limited, financial assistance from any provider may make a household ineligible for further financial assistance.

Services offered through this program include:

- Rental Assistance
- Mortgage Assistance
- Security Deposit Assistance
- Supportive Services to help obtain and maintain housing

Eligibility Criteria

All households must be able to meet and document the following eligibility criteria. Additional eligibility criteria may apply:

- Must be moving into or currently residing in DuPage County
- Must be in danger of eviction, foreclosure or currently homeless
- Must document ability to meet future rent and monthly expenses through current income or the development of a Personal Recovery Plan
- Must disclose any assistance received in the past 24 months
- The landlord or mortgage company must agree to accept payment and stop current eviction/foreclosure proceedings upon receipt of signed rent assistance voucher

Most grants require the household to:

- Document an unexpected recent drop in income, economic crisis or extenuating circumstance
- Have a current lease
- Meet income guidelines
- Reside in a unit which meets standards of habitability and cost

DuPage County Continuum of Care Providers also offer the following to assist individuals and families establish or stabilize their housing:

- Referrals to emergency shelter or transitional housing programs
- Housing resources and subsidized housing information within DuPage County
- Tenant/landlord rights information
- Educational rights of homeless students information
- Referrals for legal services
- Referrals for food, clothing and other basic needs
- Referrals for healthcare coverage
- Referrals for education and employment services
- Referrals for financial & credit education
- Short-term case management services

To apply for services:

Call DuPage County Community Services at (630) 407-6500 or (800) 942-9412 to speak with an Information & Referral Specialist about services and a referral to a community agency near you.

Some funding is limited to target populations, such as veterans or those currently residing in an emergency shelter.

Funding is dependent on grants received from various sources.

Rev. 09/01/15

DuPage County Continuum of Care

Homelessness Prevention & Re-housing Service Providers

DuPage County Community Services
People's Resource Center
Catholic Charities
Outreach Community Ministries
Midwest Shelter for Homeless Veterans

Community Partners

DuPage PADS

Love Christian Clearing House

Naperville CARES

Veteran's Assistance Commission of DuPage County

Legal assistance to maintain housing may be available through Prairie State Legal Services

Foreclosure mitigation and homeownership counseling is available through the DuPage Homeownership Center

Funding provided in part by the Illinois
Department of Human Services, the
Emergency Food and Shelter Program,
Community Services Block Grant,
Community Development Block Grant,
and the U.S. Department of Housing &
Urban Development

The DuPage County Continuum of Care-Homelessness Prevention & Re-Housing Program does not discriminate in admission to programs or activities in compliance with the Illinois Human Rights Act; the U.S. Civil Rights Acts; The Fair Housing Act; Section 504 of the Rehabilitation Act; the Age Discrimination Act; the Age Discrimination in Employment Act; and the U.S. and Illinois Constitutions.





Homelessness Prevention & Re-housing



www.dupagehomeless.org